



**The Canadian Association of
Pharmacy Technicians
2021 Professional Development
Virtual Conference
May 29th & 30th, 2021**





CAPT

2021 Professional Development Conference

May 29th & 30th, 2021

Our Conference

The goal of our conference is to expand professional practice and provide learning opportunities that offer new and innovative topics to all pharmacy technicians & assistants across Canada.

Registration

\$50 CAPT Member | \$75 Non-Member

All registrations are to be completed online at www.capt.ca/event/pdc

The conference program will be available to view on May 29th and 30th only.

(The programs will not be available at a later date.)

Registration and sponsorship funds will be used to pay for our website, online registration and event planner.

Sponsors

Our conference would not be possible without the generous support of our **Sponsors**. Their support allows us to provide excellent speakers and topics as well as offset our conference expenses.

Thanks to their sponsorship we are able to keep our registration fees affordable for our delegates.



Registration Cancellation and Refund Policy

1. A \$25 service charge applies to all registration cancellations submitted via email and received before Saturday, May 8th, 2021. A registrant must provide the registration confirmation number when submitting a cancellation request to mhilland@capt.ca.
2. Cancellation requests will NOT be taken over the telephone, fax or by mail.
3. Refunds will not be issued on cancellations received after May 8th, 2021.
4. Conference no-shows are ineligible for a refund.

CAPT 2021

Professional Development Virtual Conference

May 29th & 30th, 2021

Accreditation: This conference is being assessed by the Canadian Council on Continuing Education in Pharmacy (CCCEP) for continuing education units (CEU) for both Pharmacy Technicians and Pharmacists.

Conference Program

(Based on Eastern Daylight Time)

May 29th, 2021

11:15 am Get Online & Welcome Remarks

11:30 am **The Pharmacy Technician Role in Creating LGBT2SQ Inclusive Spaces in Healthcare**

12:30 pm Break

1:00 pm **Beyond Blood Glucose Readings: The Pharmacy Technician's Opportunity**
Sponsored by Ascensia

2:15 pm **A Collaborative Effort in HIV Patient Centered Care**

3:30 pm **Drug Administration by Injection and Pharmacy Technicians**

May 30th, 2021

11:15 am Get Online & Welcome Remarks

11:30 am **The 4 R's of an Immunization Conversation You Can Play a Key Role in Helping To
Protect Patients** *Sponsored by Pfizer*

12:30 pm Break

1:00 pm **Implementing NAPRA Standards: A Regional Approach**

2:15 pm **Educational Experience at NSCC: Inter-professional Collaboration between the
Pharmacy Technician & Practical Nursing Program**

3:15 pm **Introduction to Suicide Prevention**

Registration: \$50 CAPT Members | \$75 Non-Members



2021 Professional Development Conference

May 29th & 30th, 2021

Saturday, May 29th

11:30 am

The Pharmacy Technician Role in Creating LGBT2SQ Inclusive Spaces in Healthcare

Gender and sexual minority people (2SLGBTQ people) encounter stigma and discrimination in their day to day lives including when health care services are accessed. Historically, health care providers have received insufficient training on providing care to this patient population that has unique characteristics and needs compared to the general population. This presentation will review the harms of stigma on sexual minorities and will support pharmacy technicians to implement inclusive practices in their workplaces.

Learning objectives:

- ◆ Define key definitions
- ◆ Examine the harms of stigma
- ◆ Illustrate barriers to care experienced by 2SLGBTQ patients
- ◆ Identify opportunities to for pharmacy technicians to create safe spaces in pharmacy
- ◆ Explain how pharmacy technicians can support the unique needs of the 2SLGBTQ patients

James Morrison, B.Sc. (Pharm), RPh CDE

James Morrison is a community pharmacist and pharmacy operations director from Burlington, Ontario. He is a graduate from the University of Toronto and is a Certified Diabetes Educator. James has held leadership roles with a number of pharmacy organizations including CAPSI, OPA, and OCP. His present role is as Director of Pharmacy Excellence with Wholehealth Pharmacy Partners. He brings extensive community pharmacy practice experience in direct patient care. James is the founder of one of the largest online communities for pharmacy professionals – Community Pharmacists Network Canada.



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Saturday, May 29th

1:00 pm

Beyond Blood Glucose Readings – The Pharmacy Technician’s Opportunity

Sponsored by Ascensia

Diabetes prevalence in Canada 2019 is 3.7 million patients growing to 4.8 million patients by 2029. Despite the advancement in medical therapies, many patients are not reaching the targets required to reduce the risk of diabetic complications. Pharmacy technicians are ideally positioned to help educate patient with diabetes. This session will explore how pharmacy technicians can use their scope, skill, and knowledge to help manage patients with diabetes.

This session will cover the following learning objectives:

- ◆ Develop a basic understanding of diabetes mellitus
- ◆ Discuss the importance of meter accuracy and impact to patient outcome
- ◆ Identify practical opportunities for registered pharmacy technicians to support patients with diabetes
- ◆ Apply learning through case studies

Connie Marshall, B.Sc. (Pharm), CDE

Connie graduated from Memorial University, Faculty of Pharmacy in 1997. Connie began her career as a community pharmacist in rural Newfoundland and Labrador. She later became a clinical pharmacist in a family practice setting, where she worked with a cross discipline team of healthcare professionals to deliver patient-focused care.

In 2007, Connie relocated to Ontario to join Walmart Canada. She held various senior management positions during her time with Walmart from 2007-2013 and 2016-2019. She also helped to develop Walmart’s CDE Program, a program designed to provide pharmacists with the education, resources and business skills to enhance their diabetes practice and achieve certification as a CDE (Certified Diabetes Educator).

From 2013-2016, Connie joined McCann Pharmacy Initiative as the Vice-President of Program Development. She was directly involved in the development of client programs and services that focused on practice change/change management and addressed the changing pharmacy landscape. In 2019, Connie moved back home to join Murphy Healthcare as their Regional Pharmacy Operations Manger for NL.

Connie has been a certified diabetes educator (CDE) since 2001 and injection-trained since 2012. Connie maintains practice licensure and regularly performs relief work to remain engaged in pharmacy practice.



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2:15 pm

A Collaborative Effort in HIV Patient Centered Care

In 2018, the Southern Alberta HIV Clinic (SAC) began offering patients a generic alternative to the combination tablet, dolutegravir (DTG) 50 mg/ abacavir (ABA) 600 mg/ lamivudine (3TC) 300 mg. Patients were first surveyed whether they would be interested in taking two tablets instead of one for a cost savings of ~\$600 per month. Working together, the physicians and pharmacy team approached patients on switching to the generic regimen to save money. The switch was not mandatory and if either pharmacy, physician, or patient felt the 2 pill regimen would negatively impact care they remained on the one tablet regimen. In the first year, \$1.3 million dollars were saved. Current treatment for HIV positive patients is to remain on antiretrovirals (ARVs) for an entire lifetime. It is expected the savings will continue to have an impact for several years to come. Pharmacy technicians as health professionals can be instrumental in research and should be looking for opportunities or even leading a team project.

Morgan Lahl, R.Ph.T.

Morgan started her pharmacy journey at the early age of 16, her high school (in Texas) offered a practicum placement at a Walgreens community pharmacy. Years later she moved back to her hometown of Calgary, AB where she took the pharmacy technician course at Robertson College. After her course completion, she was hired to work for Alberta Health Services (AHS) at Foothills Medical Centre inpatient pharmacy and soon after got a position working at the Southern Alberta Clinic (SAC) Pharmacy.

Morgan has worked at SAC pharmacy specializing in caring for HIV positive patients for the last 7 years. When she isn't at the pharmacy, she enjoys interacting with upcoming pharmacy technicians as the Pharmacy Programs Coordinator and an instructor for the Institutional Pharmacy program at Robertson College. She currently serves as the President of the Pharmacy Technician Society of Alberta.



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Saturday, May 29th

3:30 pm

Drug Administration by Injection and Pharmacy Technicians

Pharmacists in Nova Scotia have had the authority to administer drugs, including drugs by injection, since 2012. While this authority extends to both vaccine and non-vaccine drug administration, the largest impact of this authority has unequivocally been seen with the administration of the influenza vaccine, with rates of pharmacist administered influenza immunization increasing yearly. However, while vaccine administration is an important aspect of providing optimal patient care, pharmacists have noted issues related to time and workload stressors, particularly during influenza season.

The administration of an injection is a technical procedure. Given current time and workload constraints for pharmacists (especially during peak immunization periods), the evolving opportunities for pharmacists to more fully bring their knowledge to addressing the healthcare needs of their patients, as well as consideration of the need to optimize the capacity of the healthcare system to provide immunizations, the Nova Scotia College of Pharmacists (NSCP) felt it important to explore the role of pharmacy technicians in the administration of injections. This work began in 2018 but was expedited in 2020 because of the pandemic. This past summer, the government approved the necessary regulation changes to enable pharmacists to delegate the authority to administer drugs by injection to pharmacy technicians who have met the requisite educational requirements and have obtained an NSCP Drug Administration by Injection Technical Permit. The NSCP began issuing technical permits in October 2020, and as of March 2021, approximately 40% of all practising pharmacy technicians in Nova Scotia have a valid permit. It is anticipated that pharmacy technicians will play a key role in Nova Scotia's COVID-19 vaccination program.

Sue Sampson, Director of Professional Services and Deputy Registrar, Nova Scotia College of Pharmacists

She joined the College in January 2009 as Project Director, assuming a leadership role in the implementation of pharmacy technician regulation in the province. In this capacity, she represented the NSCP on various provincial and national committees and worked collaboratively with government, educational institutions, other provincial pharmacy regulatory authorities, and national organizations in the development of a framework to support the registration and licensing of pharmacy technicians. In 2016, Sue transitioned into the role of Deputy Registrar and subsequently, Director of Professional Services. In her current capacity, she oversees the operational areas of pharmacy practice, quality assurance (pharmacy inspections/audits) and professional accountability. Sue graduated with her Pharmacy degree from Dalhousie University in 1986 and a Masters in Education from Mount Saint Vincent University in 2009. Throughout her pharmacy career, she has held positions in both community and hospital practice, academia, continuing pharmacy education, and regulatory.



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Sunday, May 30th

11:30 am

The 4 R's of an Immunization Conversation - You Can Play a Key Role in Helping to Protect Patients

Sponsored by Pfizer

The number of Canadians immunized each year in pharmacies across the country is continuing to increase. The most successful immunization pharmacies engage the entire pharmacy team in actively approaching, recommending and immunizing patients. Pharmacy technicians are playing an increasing role in the management of immunization. This presentation will provide information on the key adult immunizations and explore the current role and expanding role of pharmacy technicians to protect patients from vaccine-preventable diseases.

Learning objectives:

- ◆ Identify patients who are candidates for the most commonly administered adult vaccines in pharmacy practice
- ◆ Review key information on the influenza, pneumococcal and shingles vaccines
- ◆ Determine strategies to increase adult vaccine uptake in pharmacy practice
- ◆ Define the role of the pharmacy technician in immunization

Michael Boivin, Bsc. Phm, RPH, CDE, CTE

Michael Boivin is a clinical pharmacist consultant, continuing education developer and president of CommPharm Consulting Inc. In 2009, he left full-time pharmacy practice to pursue a career in continuing education and consulting. He has developed in excess of 500 accredited continuing education activities for pharmacists, family physicians, specialists and allied healthcare professionals.



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1:00 pm

Implementing NAPRA Standards: A Regional Approach

Exploring the implementation of the NAPRA Model Standards (Non- Hazardous/ Hazardous) for Sterile and Non-Sterile Pharmacy Compounding across the Eastern Ontario Region. A look into standardizing the standards amongst all 23 hospital sites located in Ontario's Champlain LHIN. Developing policies and procedures, training programs, skills assessments, quality assurance, General Maintenance Logs, and becoming fit testers of N95 and chemical respirators are only a few tasks completed by the Regional Shared Services Team. Come and learn about the ups and downs of implementing the NAPRA standards regionally.

Christine Scullion, R.Ph.T.

Christine Scullion is a Registered Pharmacy Technician living in Ottawa. She graduated from Algonquin College with certificates in Pharmacy and Office administration. She has been working in a hospital pharmacy for 20 years including 5 years as the Team Leader for Sterile Products for the Ottawa Hospital. A year and a half ago, Christine furthered her career as a Regional Sterile Compounding Lead collaborating with Hospital Pharmacies across the Eastern Ontario Region. Being a part of the innovative Shared Services Program, Christine along with her team are educating and implementing the Napra Standards for Non-Hazardous and Hazardous Sterile Preparations. The program also provides certification to all sterile compounding staff and Environmental services personnel across the Eastern Ontario Region. When Christine is not at work she can be found planning her next big trip, reading a book or spending time with her granddaughter.

Natalie Horlin B.Sc., R.Ph.T.

Natalie Horlin is a Registered Pharmacy Technician from Ottawa working at The Children's Hospital of Eastern Ontario. After graduating from Trent University with a Bachelor of Science Natalie continued her education at Sir Sandford Fleming College, graduating from the Pharmacy Technician Program. Natalie has experience in both retail and hospital pharmacy and has worked in areas such as oncology, non-sterile and sterile compounding, and medication reconciliation. She currently has become a subject matter expert throughout her new role of Regional Non-Sterile Compounding Lead within the Shared Services Program. Natalie works closely with her team members implementing the NAPRA Standards at various hospitals across the Eastern Ontario Region. In Natalie's free time she can be found spending time with friends and family, and enjoying the outdoors.



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2:15 pm

Educational experience at NSCC: Inter-professional Collaboration between the Pharmacy Technician and Practical Nursing Program

Inter-professional collaboration (IPC) in Health Care Professions such as Practical Nursing and Pharmacy Technician Program collaboration, results in a better understanding of how each profession plays a part in patient centered care.

IPC opportunities were sought within the college setting that would prepare students for the health care environment. The IPC lab experience was developed in 2017 and offered with refinements in 2018. By implementing an IPC lab, Practical Nursing and Pharmacy Technician students in pairs met learning outcomes through skills demonstrations. Feedback has been positive with future considerations to be implemented in the third IPC experience.

Sonja Baettig RPhT

Faculty of Pharmacy Technician Program at the Nova Scotia Community College- Ivany Campus. Currently facilitating Aseptic Techniques, Hospital Pharmacy, Non-Sterile Compounding with skills lab components, Over-the-Counter Therapeutics.

Vicki Paddick RNBN

Faculty of Practical Nursing Program at the Nova Scotia Community College- Ivany Campus. Currently facilitating Pharmacology and Medication Administration with skills lab component, Oncology/Palliative Care and Health Assessment courses.



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3:15 pm

Introduction to Suicide Prevention

This workshop introduces participants to the issue of suicide, explaining the context of suicide in our society, and the meaning of suicide in people's lives. Suicide recognition, assessment, intervention and prevention methods will be covered. A non-judgmental approach based in care, compassion, and concern is presented in order to provide a solid foundation of accurate suicide assessment and support client safety.

Sylvia Massinon, MSW RSW

Sylvia works at Klinik Community Health providing public education and training, and is a social worker in the Health Services Program working in primary care and trans health. She first began at Klinik Community Health in 2011 as volunteer in the Sexual Assault Crisis Program. Sylvia graduated with a Bachelor of Social Work in 2013, and her Masters of Social Work based in Indigenous Knowledges in 2020 with her research focussing on the experiences of 2SLGBTQ+ youth in the care of the child welfare system.



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OFFERING MEDICAL AND PHARMACY PRODUCTS AND AUTOMATION TO THE CANADIAN HEALTHCARE MARKET FOR TWENTY-FIVE YEARS

Since 1990, Healthmark has developed an excellent reputation for providing innovative pharmacy and IV products, as well as systems that offer cost-effectiveness, production efficiencies, safety and ease of use. This reputation has been built on a comprehensive line of products addressing pharmacies (Hospital, Oncology Centres, Retail, Long Term Care, Home Infusion, Compounding and Corrections) needs for unit dose packaging and dispensing as well as intravenous and chemotherapy drug preparation. This has expanded over the years to include automated systems for inventory management, Vial filling/Pill counting, Will-call retrieval, Packaging verification and much more.

With many thousands of pieces of equipment in facilities across Canada we have a strong record of dedicated after sales service and technical support.

Our unique expertise in medication packaging combined with customer demand has enabled us to establish a RePackaging Outsource Production Facility. Our customers drop ship bulk oral meds and we send back custom labelled unit dose oral liquids in cups, syringes, blister cards, pouches, and more. Recently we have launched our first commercial oral unit dose liquid product.

We continue to acquire new products that offer our clients innovative and safety oriented - cost-effective solutions including a line of latest technology RFID solutions for accurate drug inventory management.

Jones Healthcare Group

Jones Healthcare Group is a world-class provider of progressive packaging and medication dispensing solutions. For over a century the company's partnerships, knowledge and expertise across healthcare sectors have provided insights and opportunities for clients in response to evolving market needs.

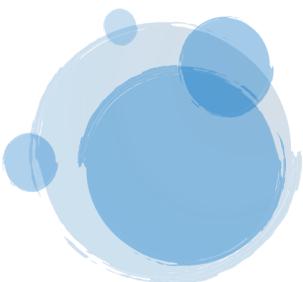
Our offering includes a range of automation-compatible pharmacy products, from unit and multi-dose adherence solutions to labels, vials, bags, bottles, jars and additional supplies pharmacies need. Our in-house print and design capabilities ensure customers can take their brand message to the next level with customized products.

From packaging that protects and informs to new platforms that improve consumer outcomes – Jones Healthcare Group is packaging the future of healthcare. Visit [JonesPharmacyStore.com](https://www.JonesPharmacyStore.com) to discover our catalogue and place orders 24/7. You can also learn more about the company at [JonesHealthcareGroup.com](https://www.JonesHealthcareGroup.com).

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Teva Canada

Teva Canada, headquartered in Toronto, has provided affordable healthcare solutions to Canadians for over 50 years, building trust one prescription at a time with currently more than 220,000 prescriptions filled each day with our products. Originally Novopharm Limited, Teva Canada specializes in the development, production and marketing of high-quality generic prescription pharmaceuticals and through our branded division, focuses on a diverse line of innovative products in a variety of therapeutic areas such as central nervous system (CNS), pain care, respiratory and oncology. Teva Canada employs more than 1,000 professionals and markets more than 385 products in Canada.

Our mission is to be a global leader in generics and biopharmaceuticals, improving the lives of patients across the world.

In a complex world, Teva's mission is simple: to improve the lives of patients across the globe. We believe that everyone should have access to quality medicines whether it be for managing disease, fighting infections, or simply improving overall health.

We are proud that since Teva's establishment in 1901, healthcare providers together with patients and caregivers have been using our accessible generic and innovative products. Today, our portfolio of around 3,500 products is among the largest of any pharmaceutical company in the world. Nearly 200 million people in 60 countries benefit from one of Teva's quality medicines every day. We invest in research and development of generic medicines and biopharmaceuticals, carrying on the legacy of more than a century of finding new ways to help patients improve their lives. This defines our values as a company and characterizes how we do business and approach medicine.

Sterinova

Sterinova is a Canadian company specializing in developing and manufacturing top quality sterile and ready-to-use injectable to help the health care provider perform their job safely and easily. Sterinova is GMP certified and follows the most rigorous standards of production.

Fresenius Kabi

Fresenius Kabi is a leading global health care company focusing on products for the therapy and care of critically and chronically ill patients inside and outside the hospital. We develop, produce and market pharmaceuticals and medical devices.

Fresenius Kabi Canada is a diverse pharmaceutical company committed to supplying high quality, cost-effective pharmaceutical products and services to Canadians. Our product portfolio includes intravenous specialty and generic medicines, transfusion technologies, infusion therapies, parenteral nutrition and related medical devices.

With our corporate philosophy of "caring for life", we are dedicated to improving patient quality of life by putting essential medicines and technologies in the hands of people who help patients across Canada.

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Pharmascience Inc.

Founded in 1983, Pharmascience Inc. is the largest pharmaceutical employer in Quebec with 1,500 employees proudly headquartered in Montreal. Pharmascience Inc. is a full-service privately owned pharmaceutical company with strong roots in Canada and a growing global reach with product distribution in over 50 countries. Ranked 56th among Canada's top 100 Research & Development (R&D) investors with over \$39 million invested in 2019, Pharmascience Inc. is among the largest drug manufacturers in Canada.

Pharmascience Inc. has strong values based on the importance of investing in its employees and young people. Through various programs and initiatives, the company ensures it supports their personal development and life. In 2021, Pharmascience Inc. has proudly been recognized for its investments by being selected as one of Canada's Top Employers for Young People and named as one of Montreal's best employers, as part of the Canada's Top 100 Employers project. The prestigious Forbes magazine also ranked Pharmascience Inc. among its list of top 300 employers.

Sandoz

Sandoz is a global leader in generic pharmaceuticals and biosimilars and a division of the Novartis Group. Our mission is to discover new ways to improve and extend people's lives. Sandoz contributes to society's ability to support growing healthcare needs by pioneering novel approaches to help people around the world access high-quality medicine. That is our purpose.

Our global portfolio comprises approximately 1 000 molecules, covering all major therapeutic areas, which accounted for 2015 sales of USD 10.1 billion. Our broad offering translates into substantial and ongoing savings for patients and payors, which help to ensure the sustainability of healthcare systems in the face of significant budgetary pressures, while also freeing up funding for innovative medicines.

Our products reach more than 500 million patients and our aspiration is to reach one billion. Our broad portfolio is spearheaded by our global leadership position in both biosimilars, the "cutting edge" of innovative off-patent medicines, and generic antibiotics, the foundation of global healthcare systems. We also run a broad range of targeted corporate responsibility programs to increase access to medicine, medical information and appropriate medical training for healthcare professionals.

