



Canadian Association of Pharmacy Technicians Professional Development Conference

SATURDAY MAY 5TH

SESSION A: The Essence of Pharmacy Technicians' Practice: Professionalism and Ethics Unwrapped

Dr. Patricia Gerber B.Sc.(Pharm), ACPR, Pharm.D., FCSHP, Associate Professor / Director, Doctor of Pharmacy (Graduate) Program, Faculty of Pharmaceutical Sciences / The University of British Columbia

Dr. Patricia Gerber obtained her Pharmacy degree from UBC in 1993. She completed a Pharmacy Practice Residency Program at the Children's & Women's Health Centre of BC in 1994, and obtained her Doctor of Pharmacy (PharmD) degree from UBC in 1997.

Between 1994 and 2008 Dr. Gerber served in various roles at the Children's & Women's Health Centre of BC: as Clinical Pharmacist and Preceptor, Education Coordinator, and Residency Coordinator.

Dr. Gerber is currently an Associate Professor and Director of the Graduate Doctor of Pharmacy Program at the Faculty of Pharmaceutical Sciences at UBC. She has been teaching, coordinating courses, designing and developing pedagogical initiatives and providing educational leadership in both the entry-to-practice and graduate programs since 1994. Her teaching has been recognized with multiple teaching awards, including the University of British Columbia's Killam Teaching Prize.

Dr. Gerber serves in several scholarly roles at the UBC Faculty of Pharmaceutical Sciences, nationally, and internationally. She has served as Vice Chair and Chair of the College of Pharmacists of BC's Discipline Committee and is currently a member of the College's Ethics Advisory Committee. She also serves as Faculty in the international Professional Problem-Based Ethics (PROBE) Program which remediates Canadian health professionals for their professional misconduct.

Her areas of interest and research are professionalism, professional identity development, ethics, and leadership.



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SESSION B: College Tech Talk 2018

Ashifa Keshavji, RPh, Director of Practice Reviews & Quality Assurance, College of Pharmacists of British Columbia

Ashifa Keshavji is the Director of Practice Reviews & Quality Assurance. She has worked in community pharmacy for many years and began working at the College on the OnCall Line and conducting inspections. She has been a Director for the Canadian Council on Continuing Education in Pharmacy since 2005.

Ashley Cheung, Coordinator of Practice Reviews & Competency, College of Pharmacists of British Columbia

Ashley Cheung is the Practice Reviews and Quality Assurance Coordinator for the College of Pharmacists of BC. She became a regulated pharmacy technician in 2012 and has over eight years of experience working at the College and in community and long-term care pharmacy settings.

Bethany Gamache, Coordinator of Hospital Practice Reviews/Compliance Officer, College of Pharmacists of British Columbia

Bethany Gamache is the Hospital Pharmacy Practice Review Coordinator and a Compliance Officer for the College of Pharmacists of BC. She completed her pharmacy technician course in 2001 and became a regulated pharmacy technician in 2014. Bethany has extensive experience in hospital pharmacy practice. Prior to joining the College, she worked at St. Paul's Hospital.

Kathleen Nguyen, Registered Pharmacy Technician, Coordinator for Registration and Licensure College of Pharmacists of British Columbia

Kathleen Nguyen is a registered Pharmacy Technician with over 5 years of Hospital pharmacy experience with focuses on inventory management and pharmacy information systems support. Kathleen recently joined the College as the Coordinator for Registration and Licensure



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SESSION C: Take a Deep Breath, Understanding Inhaler Techniques

Sheena Deane

Sheena Deane graduated from St Clair College Pharmacy Assistant Program in 1986. As a pharmacy assistant she worked in various retail pharmacies, expanding her knowledge and skills in a variety of stores. She spent 12 years working in an extremely busy pharmacy with a large blister pack and methadone program. She also worked in the third party insurance industry and a hospital pharmacy. Sheena successfully completed all requirements to become one of the first registered pharmacy technicians with OCP in December of 2010. In January 2013, the opportunity to return to ESC came to pass and she joined the Business Integrity department as an On-Site Auditor for pharmacy. Last year, she moved from the Toronto area to a 100 acre farm 15 minutes from Sauble Beach. She is now employed by Kristen's Pharmacy in Southampton and practicing to full scope and loving it!

SESSION D: Learn about the interchangeability of insulin pump infusion sets to increase pharmacy sales and reduce costs for clients

Melany Hellstern, President, insulinpumps.ca

Melany Hellstern has over 30 years of combined industry and personal experience in insulin pump therapy. Her son uses an insulin pump and continuous glucose monitor. Melany is the President of insulinpumps.ca.

insulinpumps.ca is the only company that delivers a range of insulin pump supplies and diabetes management products to pharmacies, along with the related knowledge, support and business development. Our experienced team of pumpers exclusively serves pharmacies since we believe they can best help people with diabetes make the right product choices to effectively manage their health and lead better lives.



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SESSION E: Inter-professional Collaboration between Pharmacists and Registered Pharmacy Technicians

Jamie Yuen BSc (Pharm), RPh, BCGP, Patient Care Practitioner, Lecturer, Faculty of Pharmaceutical Sciences / Pharmacists Clinic, The University of British Columbia / Vancouver Campus

Jamie is a clinical pharmacist and lecturer with the UBC Faculty of Pharmaceutical Sciences practicing at the UBC Pharmacists Clinic. He is an instructor in the undergraduate pharmacy practice lab and provides guest lectures in the academic program. He completed his undergraduate pharmacy degree and post-graduate community residency at UBC. He has several years of community pharmacy and primary care practice.

Eric Sveinson Sletmoen, R.Ph.T., HEU Shop Steward (VGH Local)

Eric has been practicing Pharmacy for over 3 years now, having graduated from the Accredited Pharmacy Technician program offered at Vancouver Community College in late 2014. After practicums with Safeway and Royal Columbian Hospital, he got his start with the Fraser Health Authority at the Provincial Drug Distribution Center in Langley shortly after graduating and became fully Regulated with the College of Pharmacy of BC by February 2015. After picking up some experience in a temporary posting at Children's Hospital, he settled into his permanent role as Technician at Vancouver General, which includes roles at both UBC Hospital and G.F. Strong Rehab Center. Combining the experience from multiple types of pharmacy environments has been a real asset to his success.

Eric became passionate about Pharmacy after years working towards a career in Theatre, realizing that medicines and health is a unifying factor for people - something we all have in common. He is especially passionate about the role of Pharmacy in treating Mental Health issues, and the impact Pharmaceutical care has on these patients. One of the best things about working in a professional acute healthcare environment is the constant exposure to new information and the ability to learn from other colleagues and healthcare professions, from Pharmacy to Nursing. At this year's conference, Eric hopes his passion for interprofessional teamwork and learning will rub off on the rest of you."



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SESSION F: Hot Topics: Stenberg College

Sam Martens

Sam was born in George Town Ontario. She has a younger brother and two amazing parents. They moved to British Columbia when she was less than a year old and grew up on acreage riding horses, raising lambs and playing with chickens. Sam's dogs have been #1 in her life. Growing up she enjoyed travelling, being outdoors swimming, horse riding and skiing up at silver star. Sam graduated high school from WL Seaton Secondary with her dual dogwood for being bilingual in both French and English. Her parents are both microbiologists and they passed on their love of sciences to her. For the last four years, she has worked customer service at T-Bones Fresh Meal Market Ltd. and discovered that she really enjoy interacting with customers. With her love for the sciences, math and people she thought that pharmacy technician would be a good fit for her.

Maria Leonora Martinez

Maria Leonora Martinez is from Philippines and worked as a Family Physician for 18 years in both the Philippines and Bahrain before migrating to Canada in 2013. Maria has worked in different fields since she arrived in Vancouver like the Health Home Support Worker and Medical Office Assistant in one of the Fertility clinics until she decided to take the Pharmacy Technician Diploma from Stenberg College.

Maria is happy with the direction her life has taken her and she now has a common law partner, with a 12-year-old daughter and two precious fur babies who came with them all the way from Bahrain. She spends her free hours playing guitar, watching movies with family and walking her 2 fur babies. She love photography, travelling and collecting die-cast cars especially the vintage ones. Maria's goal right now is to be a Registered Pharmacy Technician!

SESSION G: Addiction Resource Centre

Amanda Pelcz

Amanda Pelcz is a Licensed Practical Nurse with experience working in Long Term Care, Hospital as well as in pharmacies across Canada. In 2017, Amanda became the first LPN in the world to work full time with an injectable opioid program in community pharmacy. She integrates daily with the team of Pharmacists and Technicians to facilitate the injectable hydromorphone program to 60 patients while monitoring for overdose warning signs, co-morbidities and diversion. Amanda is an avid ice fisher and likes to take long walks beneath the shadow of grouse mountain.

Cindy Chase

Cindy Chase is a clinical pharmacist who graduated from UBC in 2016 and was immediately recruited into Pier Health Resource Centre. Cindy recently became the second pharmacist in BC with the authority to administer Depot Anti-Psychotic Injections and is currently the lead clinical pharmacist at Pier Health overseeing medication therapy for over 250 daily patients on methadone, suboxone, oral Kadian and injectable hydromorphone treatments. Cindy's pastime include extreme commitment to sot softball, shark diving in Oceania and a daily resistance to learn about professional wrestling from Pier Management.

Alyssa Stanlake

Alyssa Stanlake is a pharmacy technician extraordinaire, who began working with Pier in 2016 and became the operational lead for Pier shortly thereafter. Alyssa is responsible for designing the daily workflow that fills nearly 1000 prescriptions 365 days a year, while supporting two other pharmacies in a centrafill capacity. Alyssa is the anchor of the Injectable hydromorphone program as the liason between the prescribers pharmacists and nursing staff to ensure compliance, safety and supply are delivered everyday. Alyssa is actively involved in the hiring and training process of the entire staff as well as the acquisition and implementation of technology from computer software to multiple packaging machines. Alyssa is a major sports fan and is particularly attached to her Dyson Super Vaccum.



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SESSION H: The Bases of Compounding

Benjamin Tanguay

Benjamin Tanguay currently works at Gentès & Bolduc Pharmacists, Quebec's leading compounding pharmacy. He has been involved in the development of numerous improved compounding formulas to better serve patient's needs. He has been a member of the Quebec Order of pharmacists (Ordre des pharmaciens du Québec) since 2016 and completed his Pharm.D. at the Université de Montréal.

SESSION I: Making a Pledge for Cultural Humility in Indigenous Health

Jason Min, BSc(Pharm), RPh, Lecturer, Pharmacist, Interprofessional Education Co-Lead, Faculty of Pharmaceutical Sciences / Pharmacists Clinic, The University of British Columbia / Vancouver Campus

Jason Min is a Lecturer and Clinical Pharmacist with the Faculty of Pharmaceutical Sciences at the University of British Columbia (UBC). He is the course coordinator for the Faculty's health informatics course, an Informatics Peer Leader for the Association of Faculties of Pharmacies of Canada, and is the UBC Pharmacists Clinic IT projects Lead. In addition to his work in informatics, Jason maintains a clinical practice in primary care and is the Interprofessional Education co-Lead for the Faculty.